

Working from home - what does it look like?



159%

Remote working **has grown 159%** globally since 2005
- Merchant Savvy



74%

Between 2008 and 2018, the number of UK based **remote workers increased by 74%**
- ONS



61%

61% of global companies currently have some form of **remote working policy**
- Merchant Savvy



2/3

2/3 of US based knowledge workers think the office **will be obsolete** by 2030
- Zapier



98%

98% of respondents that currently remote work, want to continue doing so **for the rest of their careers**
- Buffer



97%

97% of remote **workers would recommend** it as a practice to others
- Buffer



But... how do we ensure it's remote working, not working alone?



20%

20% of remote workers struggle to sustain **collaboration and communication**
- Buffer



74%

74% of workers admit **they would quit their job** for another that offered **remote working**
- Merchant Savvy
Employers may struggle to adapt to this **growing expectation**

Implement game design thinking – activity loops with a call to action followed by feedback. For example; a verbal reminder of a task, followed by team recognition once the action is complete.

Establish best practices with your communication tools of choice. Where should employees share a funny anecdote? Where should they have high-level discussions?

Use the RAMP (Relatedness, Autonomy, Mastery, Purpose) model of Self Determination Theory to help successfully manage your remote workforce.

Relatedness

Don't micromanage. Find ways to stay connected by leveraging tools to encourage conversation and collaboration

Autonomy

Understand that your employees will have more freedom. Focus on Job done vs Time done, allow your employees to take accountability and trust them!

Mastery

Give frequent feedback so employees can continue to work towards their goals

Purpose

Remind employees why their work is important. Help others and encourage them to do the same – remember the human aspect of work.



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